

Benjamin Vergne

IT Technical Consultant · Madrid · ✓ NIE · ✓ NUSS/NAF

Contact

Available now for IT assignments in Madrid – Contact me

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About Me

As a digital transformation expert, I support organizations in designing and optimizing high-performance technological solutions tailored to their challenges. My goal: to turn your ideas into concrete projects by combining strategic vision, technical expertise, and a collaborative mindset.

I offer you:

- A proven ability to analyze your business needs and translate them into customized digital solutions.
- Expertise in technical audits of existing systems, process automation, user support, and training.
- Cross-functional experience covering websites, CRM platforms, mobile applications, IT infrastructures, and connected devices.
- A facilitator role that fosters collaboration between technical, creative, and leadership teams to streamline projects and accelerate innovation.

Open to international and multilingual environments, I am eager to bring my expertise to teams based in Madrid and actively contribute to your projects and growth.

Work Experience

2022 - 2025 — BETC (Havas Group)

IT Technical Consultant

- Microsoft Tenant migration project + internal tools for around 100 people in 6 months
- 2 internal training sessions per month for 20 people (cybersecurity, AI, new tools, etc.)
- Management of the IT department's global communication (2 communications per month FR-EN)
- Technical supervision of canteen tools: checkout system, kiosk, ordering app, back-office, payment (STRIPE). Daily on-call duty from 12pm to 2pm.
- Coordination between support / infra / development teams
- Technology facilitation
- Identification of user needs (support services, sales, etc.), technical recommendations
- Meeting and selecting new providers
- Participation in specialized trade shows (Data, Tech, AI, etc.)
- IT Support (Level 2 and 3), AD - Entra - Exchange - Teams Administration

2020 - 2021 — ekino (Havas Group)

Innovation Project Manager

- Identification of digital innovation opportunities
- Design and prototyping support
- Project management and team coordination
- Reporting and communication follow-up
- Clients: Veligo, Firmenich, Radio Canada

2016 - 2022 — BETC Fullsix (Havas Group)

Technical Consultant

- Migration project of a showcase site's technical stack with contact form, ERP connection, multiple APIs in 6 months
- Consulting and technical architecture for clients
- Technical feasibility study, provider sourcing, project follow-up (TMA / TME)
- Company digital transformation, project facilitator, technical training (monthly), weekly technical popularization for the whole agency
- Creation and development of the "Atelier", a space for innovation, prototyping and testing (about ten prototypes developed in 2 years)

2011 - 2016 — BETC Fullsix (Havas Group)

Technical Project Manager

- Working in a "duo" with a functional project manager
- Managing developers (internal or external)
- Monitoring maintenance and client site evolutions
- Technical support

2005 - 2010 — BETC Fullsix (Havas Group)

Flash Developer

- Development of showcase and event websites for Kenzo, Nike, Peugeot, Canal+, Carrefour, La Poste, Air France, ...
- Supervision of junior developers
- Development of websites with multilingual and multi-market challenges (Vichy, La Roche Posay, ...)

2004 — TV5 Monde (French Language International TV Channel)

PHP / Flash Developer

- Front-end (Flash) and back-end (PHP) redesign of the Intranet: HR tools, tools for the newsroom.

Education

2001 - 2004

IMAC

IMAC (Image, Multimedia, Audiovisual, Communication) is now an engineering program integrated into ESIEE Paris. It trains engineers at the crossroads of science and digital arts, able to combine technical rigor with creativity.

Skills

Languages

- French - Natif
- English - Intermédiaire
- Spanish - Basic

Technical

- HTML, CSS, Javascript, Postman
- PHP, Python, NodeJS, React
- MySQL, MongoDB
- Figma, Adobe Creative Suite
- Microsoft 365, Google Workspace

Infrastructure & IT Administration

- Microsoft Entra, Graph Explorer, Active Directory, Uniflow, JAMF, Intune, PowerShell, Remote Desktop, Savyint, Box Admin
- AWS, Ngnix, Apache, Docker

Soft Skills

- Service-oriented mindset, pedagogy, technical vulgarization
- Autonomy, technological curiosity, ability to prioritize
- Excellent communication with stakeholders at all levels

Project Management & Methods

- Functional and technical scoping, drafting recommendations and specifications
- Coordination between support, development, and infrastructure teams
- Vendor management, reporting, and follow-up
- Change management, delivery of internal training sessions

Hobbies

- Rugby
- Bandes dessinées
- Lightgraph
- DIY
- Vélo
- Cuisine
- NTIC
- Lego
- Développement Python
- [Processing](#)